

1Q 2021 Financial Results

Continuing the positive commercial trend

Milan, 6th May 2021

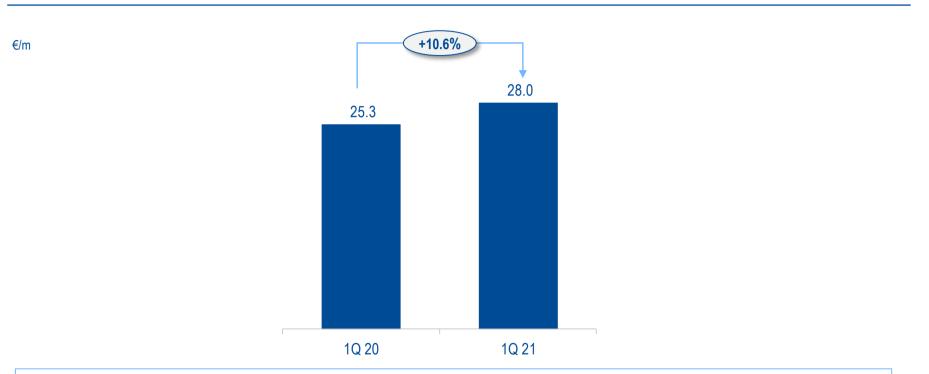
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 contained in this Presentation are provided as at the date hereof and are subject to change without notice.
- Pursuant the consolidated law on financial intermediation of 24 February 1998 (article 154-bis, paragraph 2), Simona Orietti, in her capacity as manager in charge of financial reporting declares that the accounting information contained in this Presentation reflects the group's documented results, financial accounts and accounting records.



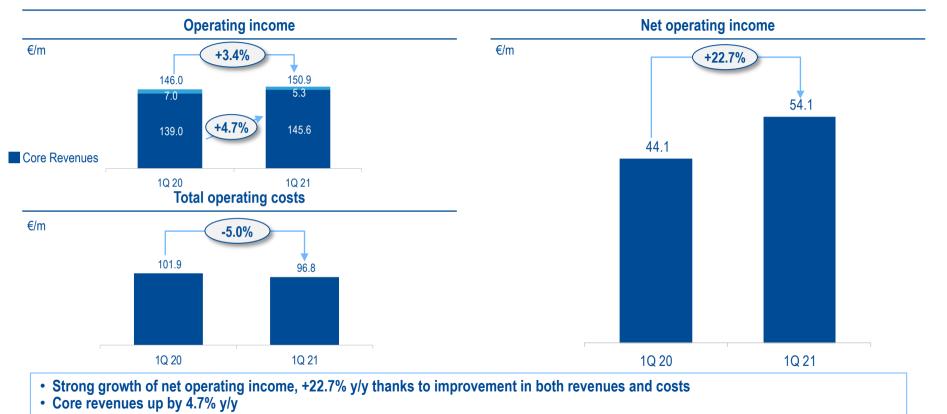
- Net profit at €28m, +10.6% y/y in comparison with reported Q1 20 net profit at €25.3m
- Net operating income up by 22.7% y/y thanks to improvement in both revenues and costs
- Core revenues at €146m, +4.7% y/y thanks to growth in both NII (+4.7%) and F&C (+4.8%)
- Costs down by 5.0% y/y driven by further efficiencies in NHR costs
- NPE ratio at 5.8%, -280 bps y/y, CoR at 56 bps
- Strong capital position with CET1 ratio FL up by 410 bps y/y, reaching 19.8%

Net profit



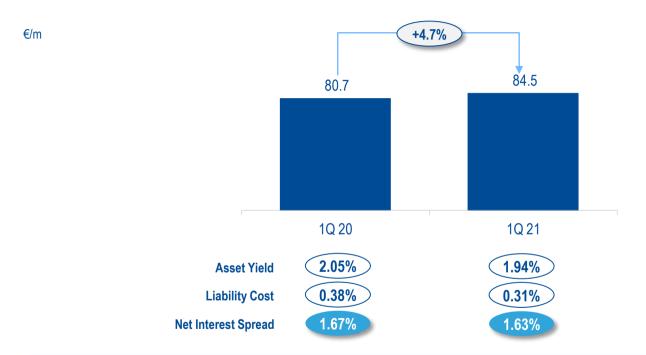
- Net profit at 28.0m, + 10.6% y/y thanks to strong growth of net operating income
- Commercial development supporting positive y/y dynamic (Q1 20 included one-off gains on the pawn business disposal)

Net operating income



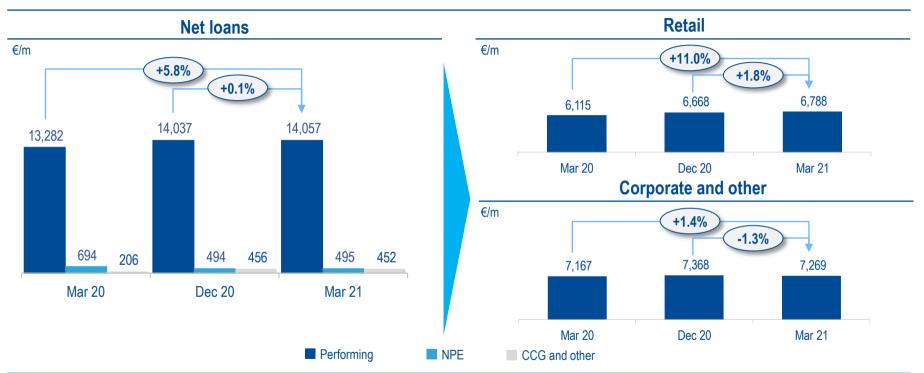
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Net interest income



• Net interest income at 84.5m, + 4.7% y/y supported by TLTRO and improving assets mix, which more than offset market wide pressure on spreads and impact of NPEs disposals

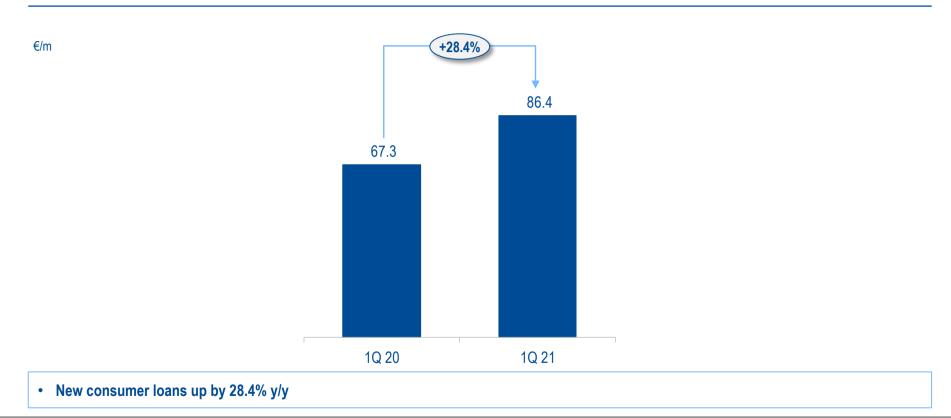
Net customer loans



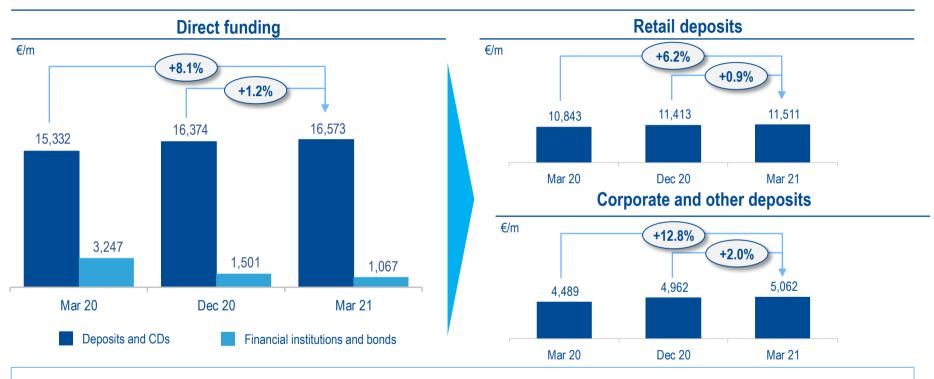
• Double digit y/y growth of retail loans supporting 5.8% growth of total loans, also contributing to the improvement in asset mix

New production of consumer loans





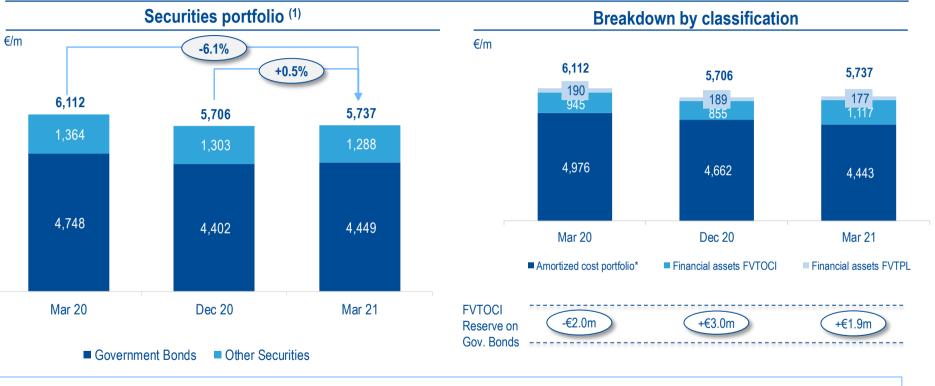
Funding composition



• Retail deposits up by 6.2% y/y, while Corporate deposits +12.8% y/y, reflecting market wide improved customers' liquidity

Securities portfolio breakdown

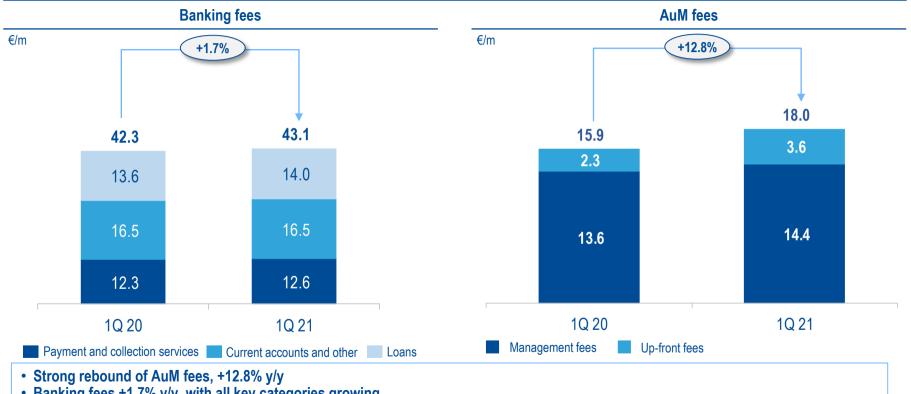




• Securities portfolio -6.1% y/y, following business plan direction

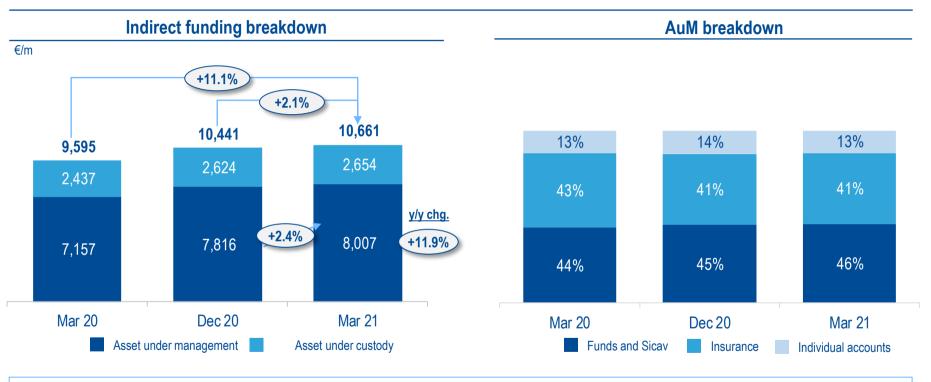
(1) Excluding loans and receivables with Banks.

Net fee and commission income



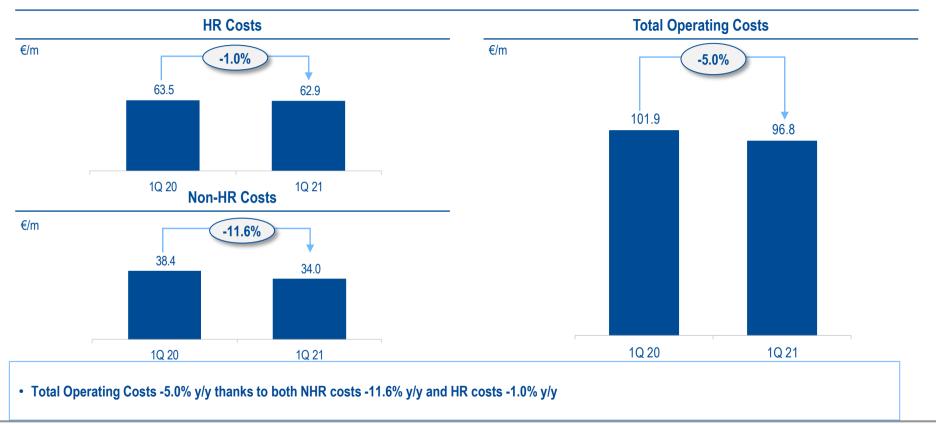
• Banking fees +1.7% y/y, with all key categories growing

Indirect funding



• Indirect funding up by 11.1% y/y with Q1 growth 2.1% q/q

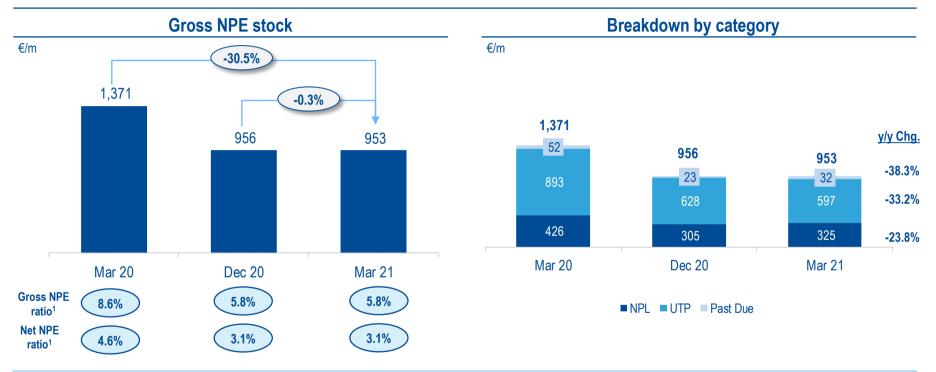
Total Operating Costs



Note: Non-HR costs include the items: "Other administrative costs" and "Amortizations".

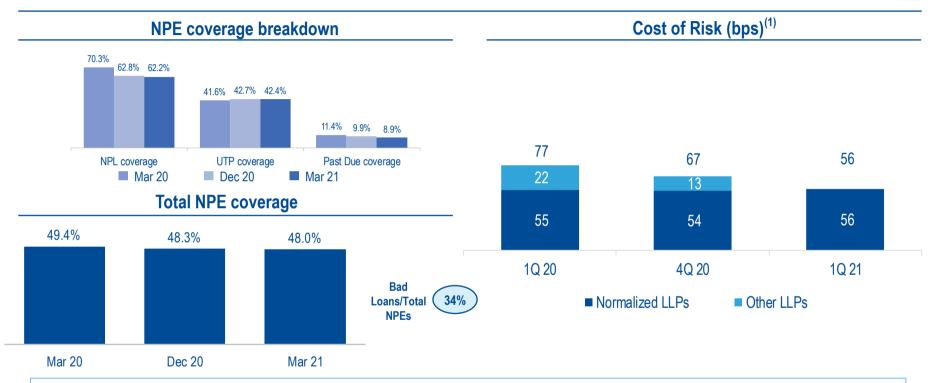
Gross NPE stock





- Gross NPE ratio at 5.8%, down by 280bps y/y
- Net NPE ratio at 3.1%, -150bps y/y

Coverage and Cost of Risk

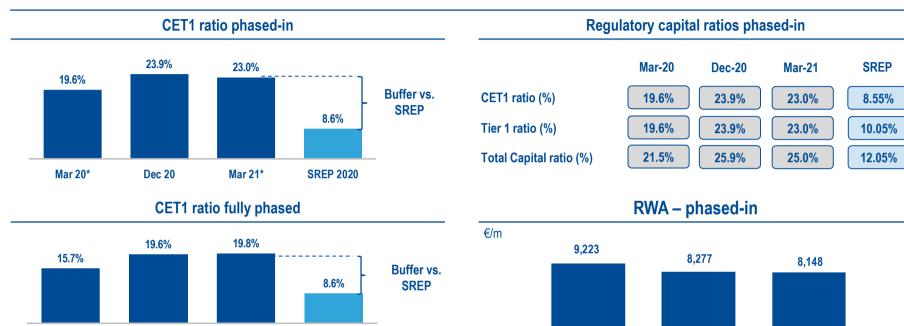


• Coverage ratios kept substantially at the level of last quarter while y/y higher for UTP and lower for NPL, reflecting sale preparation

CoR at 56bps, confirming last year normalized level

(1) Quarterly data annualized; calculated on net customer loans excluding Government bonds classified in the 'Amortized Cost' category.

Capital



Mar 20

Dec 20

• Further strengthening of capital position with CET 1 FL reaching 19.8%, improving by 410 bps y/y

SREP 2020

Mar 20*

Dec 20

Mar 21*

16

Mar 21



- Sound first quarter, with net profit at 28m, +10.6% y/y and improvement in all core lines
- Strong growth of net operating income, +22.7% y/y, on the path of revamped commercial banking
- Stable asset quality, CoR at 56 bps, confirmed at last year normalized level
- Best in class capital position with CET1 ratio FL at 19.8% and 410 bps CET1 generated y/y







€/000

| ASSETS | 31/03/2021 | 31/12/2020 | Change |
|---|------------|------------|--------|
| Cash and cash equivalents | 162,135 | 173,104 | -6.34% |
| Financial assets at fair value through profit or loss | 176,864 | 188,663 | -6.25% |
| Financial assets at fair value through other comprehensive income | 1,117,141 | 855,467 | 30.59% |
| Loans and receivables with banks | 2,946,455 | 1,554,955 | 89.49% |
| Loans and receivables with customers | 19,447,016 | 19,648,291 | -1.02% |
| Equity investments | 20,623 | 20,573 | 0.24% |
| Property, equipment and investment property and intangible assets (1) | 536,011 | 541,772 | -1.06% |
| Non-current assets held for sale and disposal groups | 13,223 | 11,730 | 12.73% |
| Other assets (2) | 885,404 | 887,117 | -0.19% |
| Total assets | 25,304,872 | 23,881,672 | 5.96% |

€/000

| LIABILITIES AND EQUITY | 31/03/2021 | 31/12/2020 | Change |
|--|------------|------------|--------|
| Due to banks | 5,034,832 | 3,539,993 | 42.23% |
| Direct funding from customers (1) | 17,640,100 | 17,875,769 | -1.32% |
| Financial liabilities held for trading | 92 | 80 | 15.00% |
| Hedging derivatives | 147,809 | 159,057 | -7.07% |
| Other liabilities | 544,670 | 384,656 | 41.60% |
| Provisions for specific purpose (2) | 136,457 | 147,682 | -7.60% |
| Equity attributable to non-controlling interests | 21 | 21 | - |
| Equity (3) | 1,800,891 | 1,774,414 | 1.49% |
| Total liabilities and equity | 25,304,872 | 23,881,672 | 5.96% |

(1) Includes item "10. Financial liabilities measured at amortised cost: b) due to customers; c) securities issued"

(2) Include items "60. Tax liabilities", "90. Post-employment benefits" and "100. Provisions for risks and charges"

(3) Includes items "120. Valuation reserves", "150. Reserves", "170. Capital", "180. Treasury shares" and "200. Profit for the period"

Reclassified Income Statement

€/000

| ITEMS | Q1 2021 | Q1 2020 | Chg. |
|--|----------|-----------|---------|
| Net interest income | 84,452 | 80,678 | 4.68% |
| Net fee and commission income | 61,067 | 58,283 | 4.78% |
| Dividends and similar income | 867 | 758 | 14.38% |
| Profit of equity-accounted investments (1) | 1,048 | 798 | 31.33% |
| Net trading, hedging income (expense) and profit (loss) on sales/repurchases of assets at FVOCI (2) | 1,027 | 337 | 204.75% |
| Other operating net income (3) | 2,487 | 5,180 | -51.99% |
| Operating income | 150,948 | 146,034 | 3.36% |
| Personnel expenses | (62,852) | (63,514) | -1.04% |
| Other administrative expenses (4) | (23,491) | (27,559) | -14.76% |
| Amortizations on property, equipment and investment property and intangible assets (5) | (10,472) | (10,852) | -3.50% |
| Operating costs | (96,815) | (101,925) | -5.01% |
| Net operating profit | 54,133 | 44,109 | 22.73% |
| Impairment or reversal of impairment for credit risk and modification gains (losses) (6) | (22,596) | (29,551) | -23.54% |
| Net profit on derecognition of assets at the amortised cost and net profits on other assets at fair value through profit or loss (7) | 9,087 | (2,584) | n.s. |
| Net accruals to provisions for risks and charges | (1,502) | (1,640) | -8.41% |
| Net gains on sales of investments and impairment losses on property, equipment and investment property and intangible assets (8) | 989 | 33,190 | -97.02% |
| Banking system charges | (8,088) | (9,794) | -17.42% |
| Pre-tax profit from continuing operations | 32,023 | 33,730 | -5.06% |
| Income taxes | (4,006) | (8,398) | -52.30% |
| Post-tax profit from continuing operations | 28,017 | 25,332 | 10.60% |
| Profit for the period | 28,017 | 25,332 | 10.60% |