

A solid step towards 2019 profitability target

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- Pursuant the consolidated law on financial intermediation of 24 February 1998 (article 154-bis, paragraph 2), Simona Orietti, in her capacity as manager in charge of financial reporting declares that the accounting information contained in this Presentation reflects the group's documented results, financial accounts and accounting records.

9M 2019 Results: Executive summary



- Net profit after 9M 2019 of €33.4m compared to €11.4m after 9M 2018, with a positive Q3 19 contribution of €9.9m
- Operating costs continue downward trend both y/y and q/q (-3.8% q/q excluding system charges)
- Net operating income of €39.3m at the level of the previous quarter on adjusted basis, despite pressure on NII
- Improvement in CoR and other key asset quality indicators:
 - > NPE coverage up q/q to 59.3% from 58.9%, with bad loans coverage reaching 82.7%
 - ➤ NPE stock decreased q/q both on gross and net basis: -1.2% and -2% respectively
- Commercial focus on retail has resulted in savings growth and lending mix improvement
- Strong capital position with CET1 ratio fully loaded at 14.7% (14.0% as of 30/06/19), with a wide buffer vs. SREP 2019 target (8.25%)

On track to deliver 2019 profitability targets set in the plan

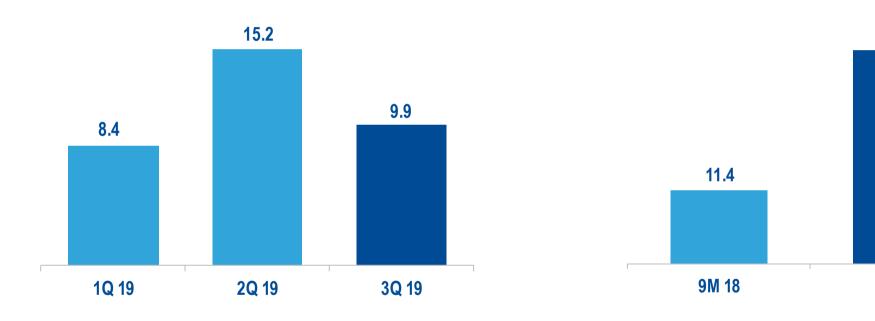
Net profit



33.4

9M 19

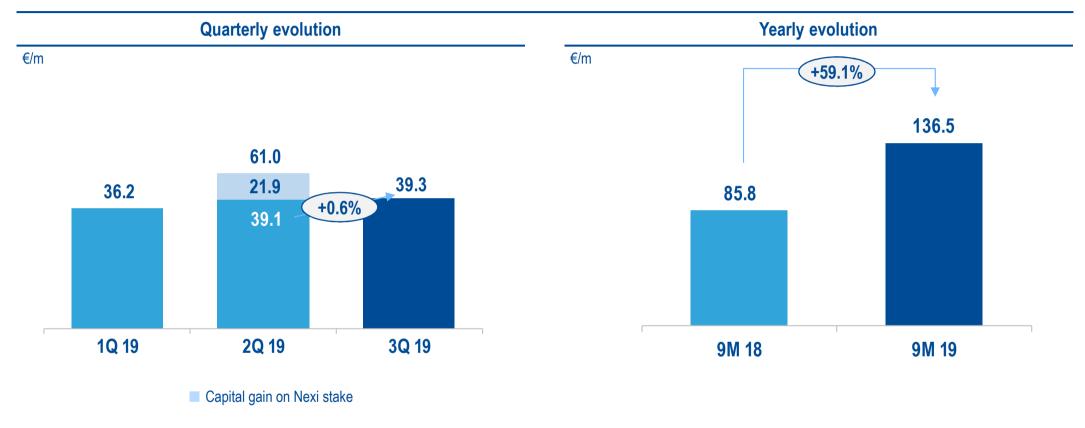
Quarterly evolution	Yearly evolution
€/m	€/m



- Q319 net profit of €9.9m with positive operating trend on a comparable basis
 9M19 net profit of €33.4m vs. €11.4m in 9M18 driven by an increase in net operating income

Net operating income

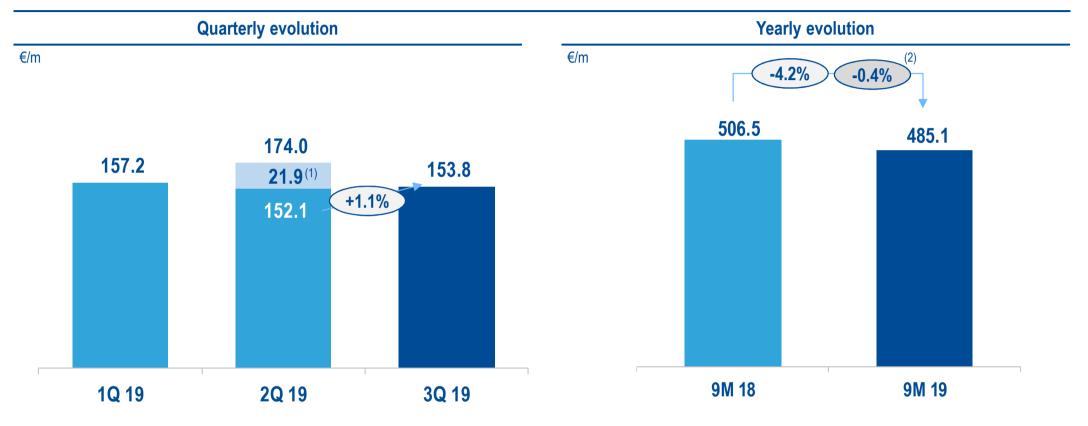




- Q3 net operating income of €39.3m, confirming the positive trend on comparable basis
- 9M net operating income of €136.5m vs. €85.8m, thanks to lower operating costs

Operating income





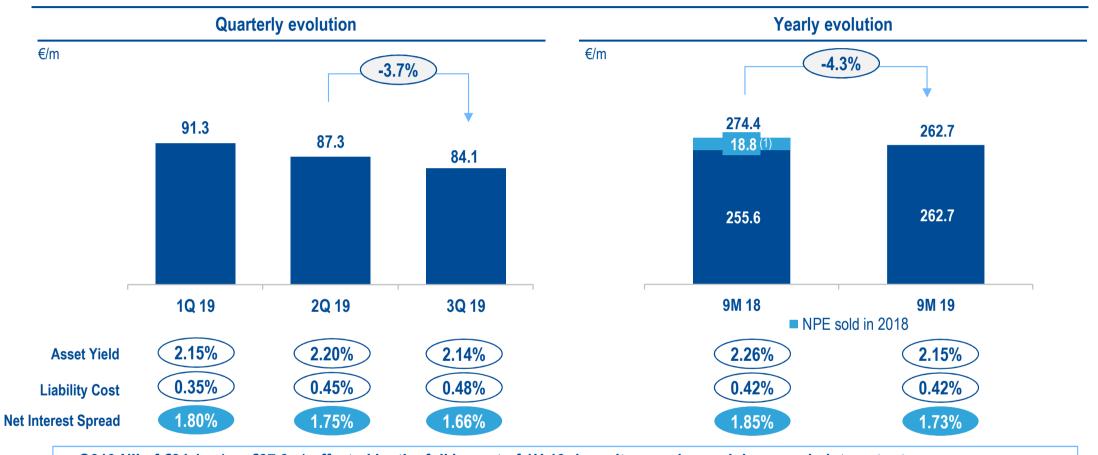
- Q319 operating income of €153.8m, up q/q on a comparable basis despite additional pressure due to interest rate decrease
- 9M19 operating income of €485.1m, in line y/y on a comparable basis

⁽¹⁾ Cap. gain on Nexi stake

⁽²⁾ Dynamic excluding: in 9M18 NII of NPE sold, up-front fees on AUM special campaign, trading result; in 9M19 Nexi cap. gain and other trading

Net Interest Income

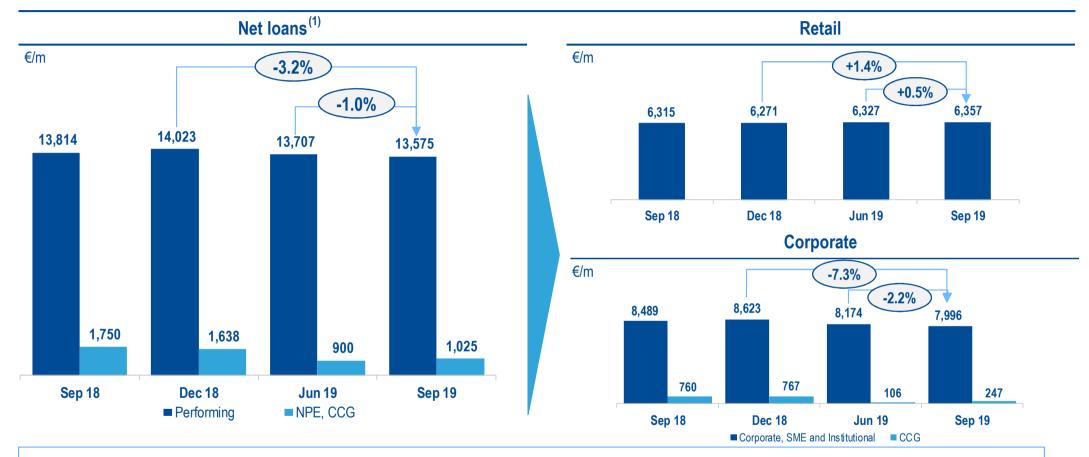




- Q319 NII of €84.1m (vs. €87.3m) affected by the full impact of 1H 19 deposit campaign and decrease in interest rates
- 9M19 NII of €262.7m (vs €274.4m) mainly impacted by NPE sold in 2018 and IFRS 16

Net customer loans

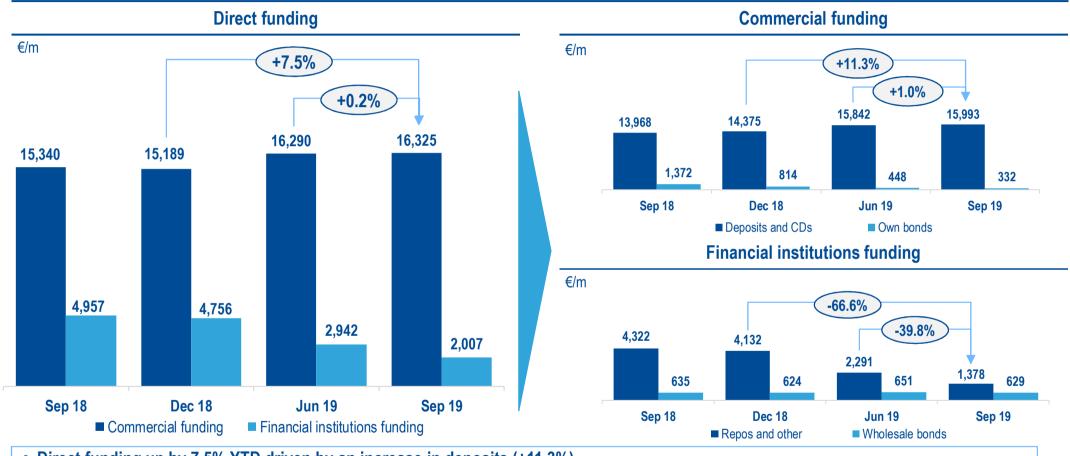




• Retail loans +1.4% YTD in line with strategic guidelines, Corporate loans -7.3% YTD due to risk-adjusted pricing approach

Funding composition

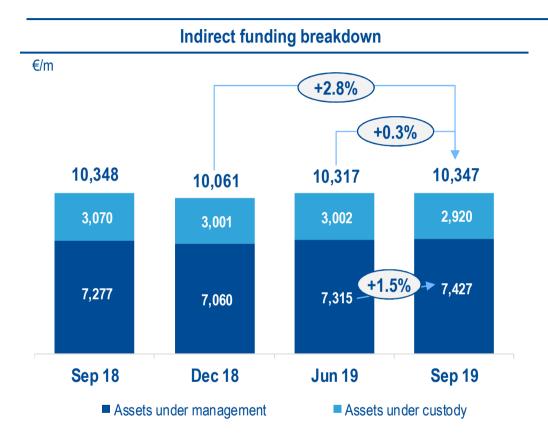




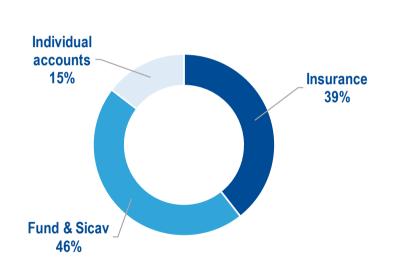
- Direct funding up by 7.5% YTD driven by an increase in deposits (+11.3%)
- In Q3 19 the change in the mix toward commercial funding has continued

Indirect funding





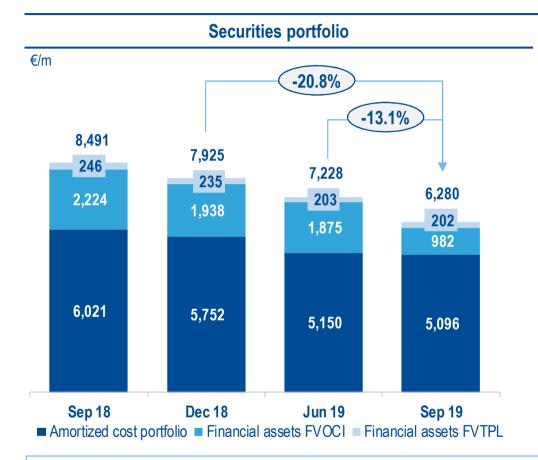
AuM breakdown as at 30th September 2019



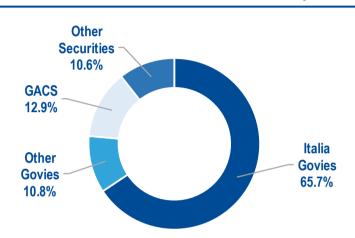
• Indirect funding equal to €10.3bn, up by 2.8% YTD driven by an increase in AUM (+1.5% q/q)

Securities portfolio breakdown





Portfolio breakdown as at 30th Sep. 2019



Evolution of Government portfolio

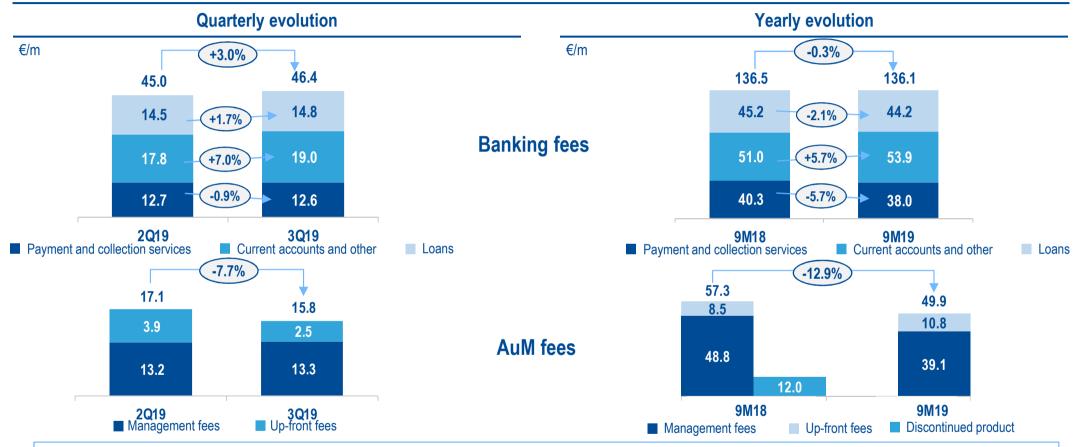
€/m	Dec 18	Jun 19	Sep 19
Govies ITA	5,295	5,028	4,126
Other govies	974	672	675
Total	6,269	5,700	4,801
FVOCI reserve	-20	-5	+4

QoQ	YTD
-17.9%	-22.1%
0.5%	-30.6%
-15.8%	-23.4%
+9	+24

• Decrease in the securities portfolio in Q3 19 (-13.1% q/q and -20.8% YTD) in line with the Plan

Net fee and commission income

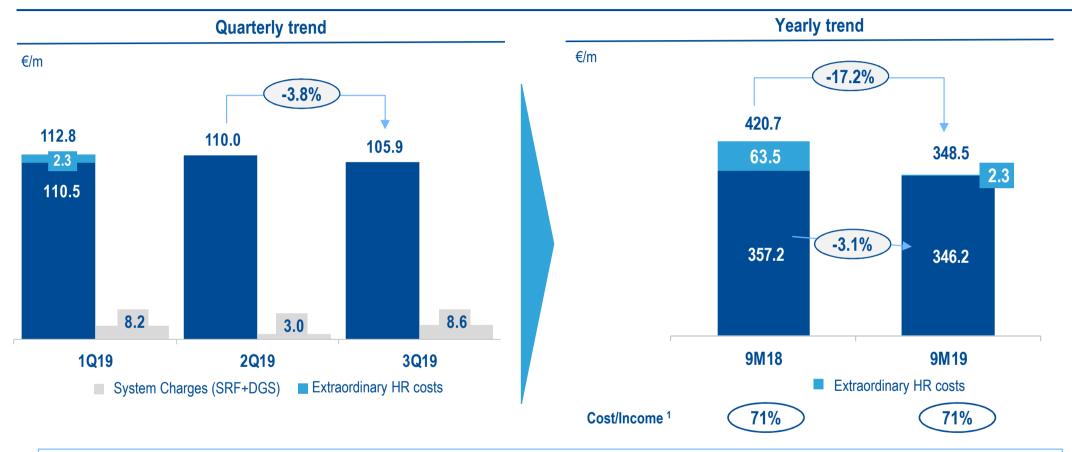




- Q3 banking fees up by 3.0% q/q, driven by current account fees, bringing 9M results in line with last year
- Q3 AUM fees affected also by seasonality with 9M reflecting special a campaign carried out last year

Total Operating costs

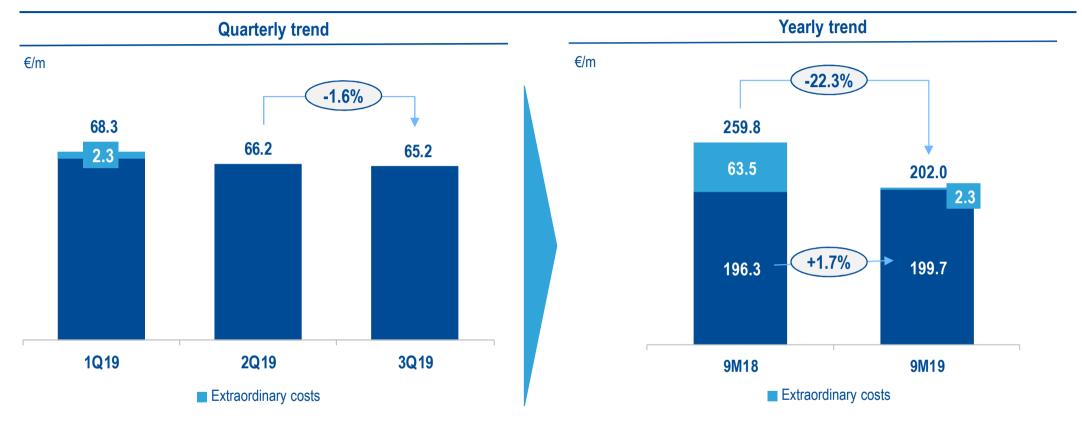




- Q3 19 operating costs at €105.9m down by 3.8% q/q excluding system charges
- 9M 19 operating costs at €346.2m down by 3.1% y/y excluding extraordinary HR costs

HR costs

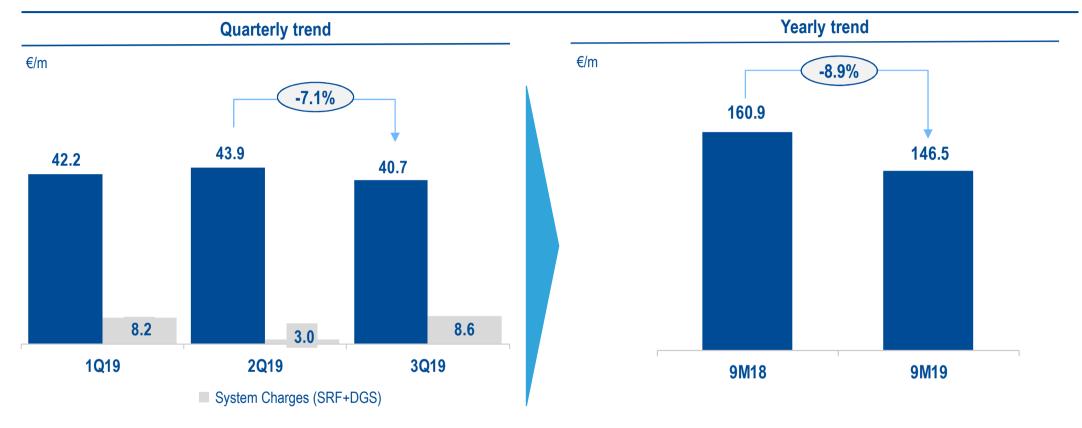




- Downward trend in HR costs continues with Q3 down by -1.6% q/q
- 9M19 HR costs of €199.7m on adjusted basis up by 1.7% y/y due to variable compensation

Non-HR costs

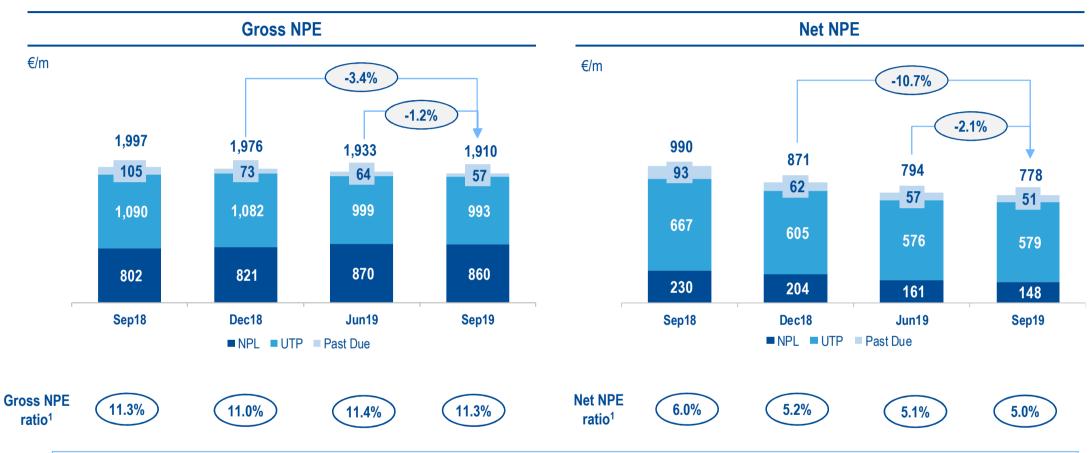




- Q3 19 Non-HR costs decreased by 7.1% q/q, excluding system charges
- 9M 19 Non-HR costs down by 8.9%, reflecting the new discipline in cost management

Asset quality (1/2)

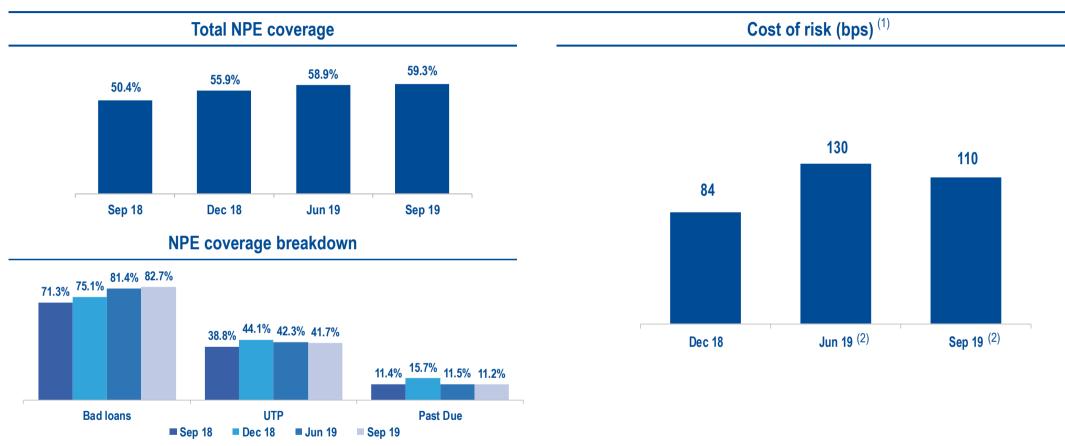




• Steady decrease of both gross and net NPE

Asset quality (2/2)





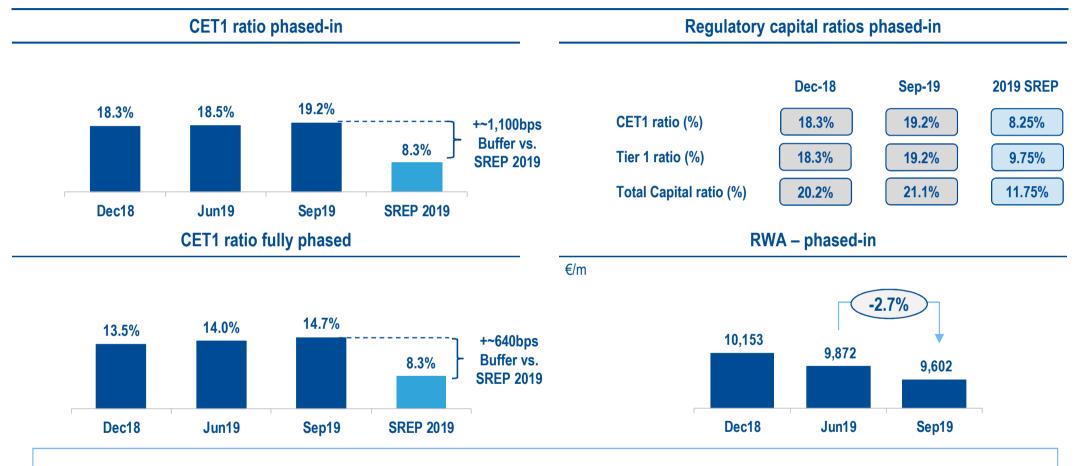
- Further increase in the total NPE coverage ratio to 59.3%, with Bad loans coverage reaching 82.7%
- Cost of risk reflecting improvement in asset quality

⁽¹⁾ Calculated on net customer loans excluding government bonds classified in the 'Amortized Cost' category

⁽²⁾ Annualized. Includes additional LLPs booked in Q2 19 related to the implementation of the business plan NPL disposal

Capital



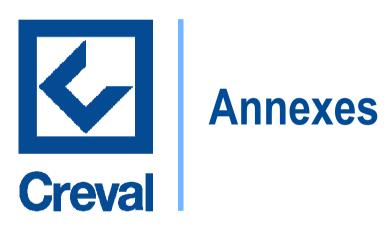


• Capital position improved further, with a large buffer vs. SREP

9M 2019 Results: Conclusions



- Net profit of €33.4m in 9M 19 compared to €11.4m reported in 9M 18
- First visible results of cost and risk management; key enablers of business plan execution
- Positive trend in retail lending goes in the direction of planned improvement of the asset mix
- Further strengthening of the capital position



Reclassified Balance Sheet - Assets



€/000

ASSETS	30/09/2019	31/12/2018	Change
Cash and cash equivalents	174,718	200,153	-12.7%
Financial assets at fair value through profit or loss	201,850	235,378	-14.2%
Financial assets at fair value through other comprehensive income	981,913	1,937,531	-49.3%
Loans and receivables with banks	1,402,692	1,205,925	16.3%
Loans and receivables with customers	19,695,859	21,413,093	-8.0%
Equity investments	18,259	20,269	-9.9%
Property, equipment and investment property and intangible assets (1)	601,886	447,642	34.5%
Non-current assets held for sale and disposal groups	79,448	75,548	5.2%
Other assets (2)	962,216	937,130	2.7%
Total assets	24,118,841	26,472,669	-8.9%

⁽¹⁾ Includes items "90. Property, equipment and investment property" and "100. Intangible assets"

⁽²⁾ Includes items "110. Tax assets" and "130. Other assets"

Reclassified Balance Sheet – Liabilities and equity



€/000

LIABILITIES AND EQUITY	30/09/2019	31/12/2018	Change
Due to banks	2,927,658	4,096,231	-28.5%
Direct funding from customers (1)	18,331,484	19,944,672	-8.1%
Financial liabilities held for trading	375	64	485.9%
Hedging derivatives	175,355	134,545	30.3%
Liabilities included in disposal groups classified as held for sale	2,419	2,271	6.5%
Other liabilities	806,401	491,739	64.0%
Provisions for specific purpose (2)	238,744	236,885	0.8%
Equity attributable to non-controlling interests	20	20	-
Equity (3)	1,636,385	1,566,242	4.5%
Total liabilities and equity	24,118,841	26,472,669	-8.9%

⁽¹⁾ Includes item "10. Financial liabilities measured at amortised cost: b) due to customers; c) securities issued"

⁽²⁾ Includes items "60. Tax liabilities", "90. Post-employment benefits" and "100. Provisions for risks and charges"

⁽³⁾ Includes items "120. Valuation reserves", "150. Reserves", "160. Share premium reserve", "170. Capital", "180. Treasury shares", and "200. Profit for the period"

Reclassified Income Statement



€/000

ITEMS	9М 2019	9M 2018	Change
Net interest income	262,656	274,386	-4.3%
Net fee and commission income	186,006	205,751	-9.6%
Dividends and similar income	1,093	1,895	-42.3%
Profit of equity-accounted investments	1,357	1,931	-29.7%
Net trading, hedging income (expense) and profit (loss) on sales/repurchases	27,121	15,911	70.5%
Other operating net income	6,824	6,669	2.3%
Operating income	485,057	506,543	-4.2%
Personnel expenses	(201,967)	(259,805)	-22.3%
Other administrative expenses	(113,300)	(141,813)	-20.1%
Depreciations/amortisations and net impairment losses on property, equipment and	(22.240)	(19,109)	74.0%
investment property and intangible assets	(33,249)		
Operating costs	(348,516)	(420,727)	-17.2%
Net operating profit	136,541	85,816	59.1%
Impairment or reversal of impairment and modification gains (losses)	(129,239)	(13,054)	n.s.
Profit (Losses) on derecognition of financial assets valued at the amortised cost	8,288	(94,748)	n.s.
Net accruals to provisions for risks and charges	(10,061)	(10,418)	-3.4%
Net gains (losses) on sales of invest. and valuation differences on property and equipment at fair value	5,236	15	n.s.
Badwill	0	15,357	n.s.
Pre-tax loss from continuing operations	10,765	(17,032)	n.s.
Income taxes	22,681	30,856	-26.5%
Post-tax profit from continuing operations	33,446	13,824	141.9%
Profit for the period attributable to non-controlling interests	0	(2,416)	n.s.
Profit for the period	33,446	11,408	193.2%